C-411

Installation Instructions

- Top mount hanger with 3/4 in [19.1 mm] adjustment range
- Precision ground ball bearings with nylon wheels
- Cycle tested up to 150,000 times
- Top mount track
- For up to 150 lbs. [68 kg] doors
- Optional snap-on fascia (C-521)

Parts List



C-400 Top Mount Track x length (1)

Length = $2 \times door \text{ width, example:}$ 36 in [914 mm] door = 72 in [1829 mm] track



C-411 Hanger Bodies (2) c/w wheels



C-411 Top Plates (2)







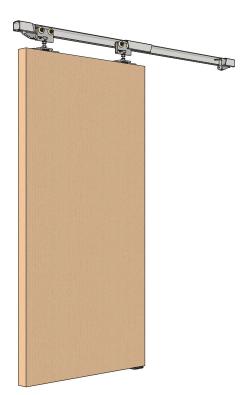






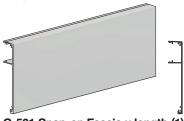






Complete C-411-W kit illustrated. Cut-outs in track to expose components.

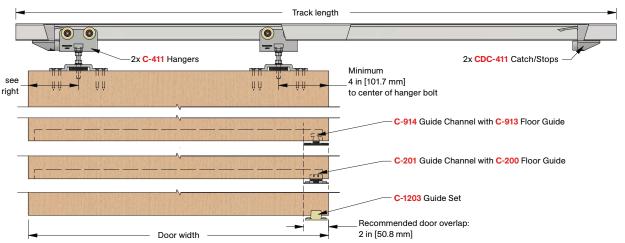
Optional Add-on Products



C-521 Snap-on Fascia x length (1)

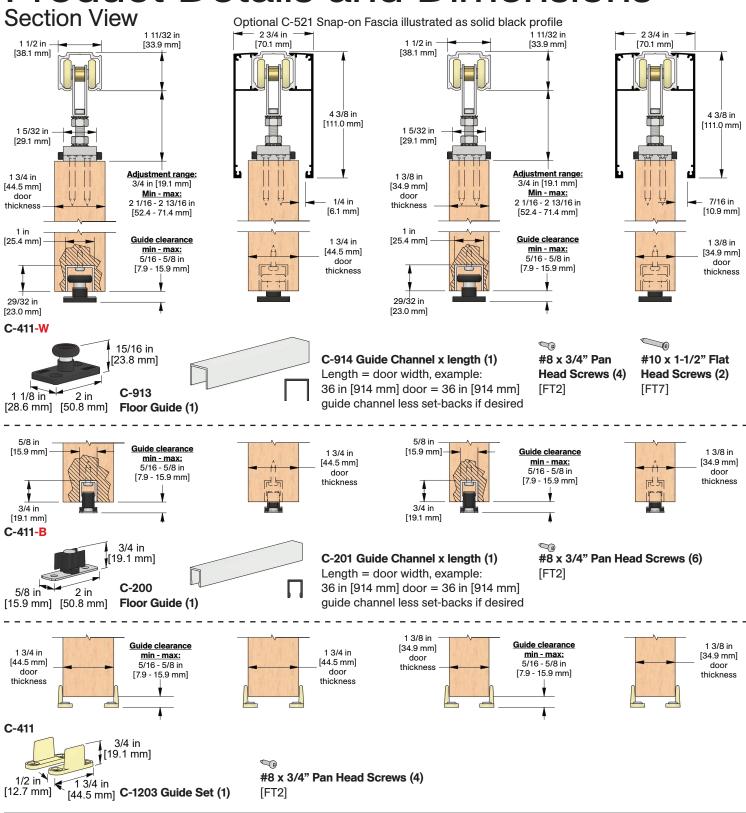
Length = same as track length, example: 72 in [1829 mm] track = 72 in [1829 mm] fascia

Elevation View

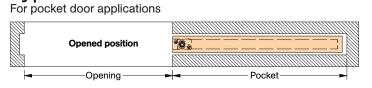


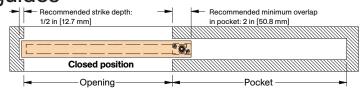
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Product Details and Dimensions









Installation Steps

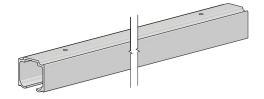
Step #1:

Determine door size, header height, track position, and bottom clearance based on kit code ordered by using dimensions shown in detail views on previous page.

Step #2:

Note: If access to ends of track is not available, step #3 must be completed before step #2. Cut C-400 aluminum track to size if required, typically 2 x door width. Drill Ø3/16 in [4.7 mm] clearance holes through center of track at appropriate intervals. Secure track to structural support/header with #8 x 3/4" Pan Head Screws [FT2], quantity of ten (10) are supplied.

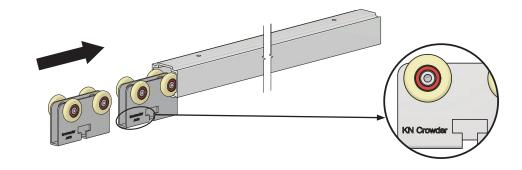
Note: Solid support is required and spacing is recommended to be between 12–16 in [300–400 mm] on center. Consult structural engineer to ensure adequate support and fastening.



Step #3:

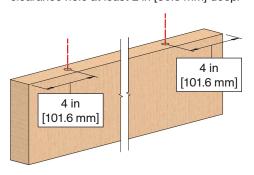
Slide two (2) C-411 Hanger Bodies with wheels into track.

Note: Ensure "kncrowder.com" text on hanger bodies both face same side.



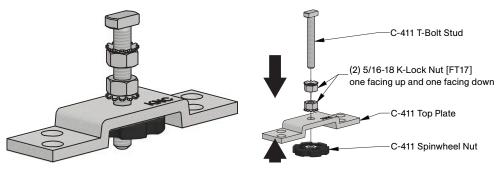
Step #4:

Locate center of clearance hole/top plate on top of door and drill a Ø1/2 in [12.7 mm] clearance hole at least 2 in [50.8 mm] deep.



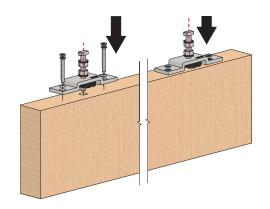
Step #5:

Assemble C-411 Top Plate assemblies, two (2) assemblies required.



Step #6:

Place assemblies from **step #5** on top edge of door with t-bolt placed into clearance hole. Mark screw hole locations and pre-drill \emptyset 1/8 in [3.2 mm] holes at least 1 1/2 in [38.1 mm] deep. Secure with four (4) #10 x 1-3/4" Flat Head Screws [FT9] per hanger.



Note: If door has sufficient overlap, guide channel can be recessed into door without cutting a full-length slot in door. If guide channel will be fully recessed, it is recommended to have at least 1/2 in [12.7 mm] door material at each end of door before start of quide channel slot.

Top of door Bottom of door Suggested minimum 1/2 in [12.7 mm] setback required both ends

For C-411 Steps #7 and 8:

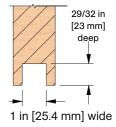
No guide channel prep or installation required.

For C-411-W

Step #7:

Prepare C-914 Guide Channel Slot in bottom of door:

1 in [25.4 mm] wide in center of door, 29/32 in [23 mm] deep and set back 1/2 in [12.7 mm] from both edges of door. Make slot as accurate as possible for secure fit and neat appearance.

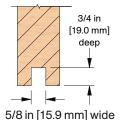


For C-411-B

Step #7:

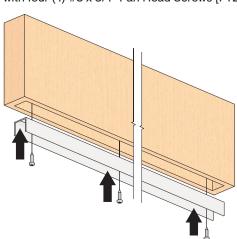
Prepare C-201 Guide Channel Slot in bottom of door:

5/8 in [15.9 mm] wide in center of door, 3/4 in [19.1 mm] deep and set back 1/2 in [12.7 mm] from both edges of door. Make slot as accurate as possible for secure fit and neat appearance.



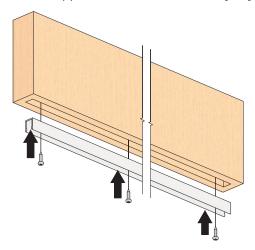
Step #8:

Cut C-914 aluminum guide channel to length of slot routed in step #7. Drill holes in C-914 Guide Channel and pre-drill holes in door. Locate C-914 Guide Channel in slot and secure channel into place with four (4) #8 x 3/4" Pan Head Screws [FT2].



Step #8:

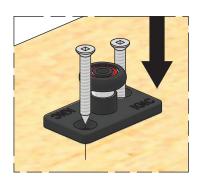
Cut C-201 aluminum guide channel to length of slot routed in step #7. Drill holes in C-201 Guide Channel and pre-drill holes in door. Locate C-201 Guide Channel in slot and secure channel into place with four (4) #8 x 3/4" Pan Head Screws [FT2].



For C-411-W

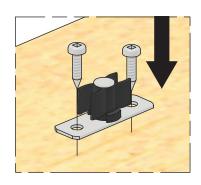
Step #9:

Position C-913 Guide per typical installation location details and secure to floor with two (2) #10 x 1-1/2" Flat Head Screws [FT7].



For C-411-B

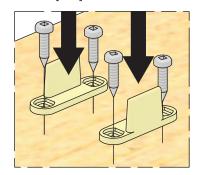
Position C-200 Guide per typical installation location details and secure to floor with two (2) #8 x 3/4" Pan Head Screws [FT2].



For C-411

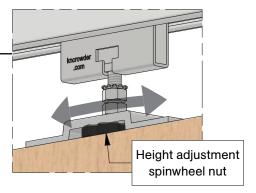
Step #9:

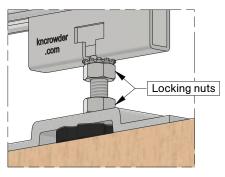
Position C-1203 Nylon Guide Set per typical installation location details and secure to floor with four (4) #8 x 3/4" Pan Head Screws [FT2].



Step #10:

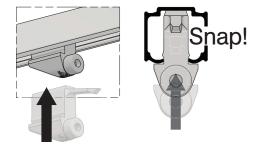
Raise door, position over guide and under C-411 Hanger Bodies in track. Lift door up and engage t-bolt with t-slot on C-411 Hanger Bodies. Adjust door height and plumb using spinwheel nuts on top plate assembly lock final height adjustment with 5/16-18 K-Lock Nuts [FT17] using 1/2 in wrench.





Step #11:

After door has been installed, snap CDC-411 Catch/Stops into each end of track with bumpers facing towards center of track. Once snapped into track, CDC-411 Catch/Stops should be free to slide within track.



Step #12:

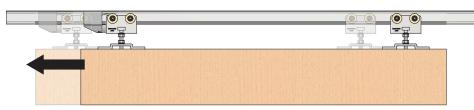
Position door approximately 5-10 in [127-254 mm] away from final position at one end, shown right with left side. Push loose CDC-411 Catch/Stop against hanger and engage it with hanger. Bumper should be against hanger body.



Step #13:

With CDC-411 Catch/Stop loose, slide door to final/desired position.

Note: Ensure that strike and any finishing trim thicknesses are taken into consideration for final/desired position of door.

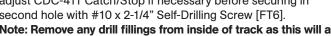


Step #14:

Once final position is achieved, mark outside edge of CDC-411 Catch/Stop as shown right, disengage CDC-411 Catch/Stop from hanger and slide door back. Position CDC-411 Catch/Stop at mark and secure with one (1) #10 x 2-1/4" Self-Drilling Screw [FT6] in oblong hole. Recheck door position and

adjust CDC-411 Catch/Stop if necessary before securing in second hole with #10 x 2-1/4" Self-Drilling Screw [FT6].

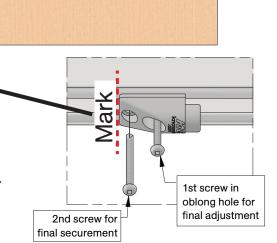
Note: Remove any drill fillings from inside of track as this will affect operation of sliding door system.



Step #15:

Repeat steps #12 - 14 for opposite CDC-411 Catch/Stop.

Note: Ensure that strike and any finishing trim thicknesses are taken into consideration for final/desired position of door.



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Optional C-521 Fascia Installation

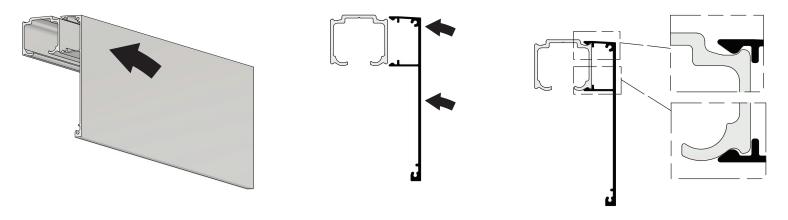
Step #F1:

Cut C-521 Fascia to match track length.

Step #F2:

Lift fascia up to track. Snap it into place as shown.

Note: If fascia is loose, use a rubber mallet on inside leg at 24 in [610 mm] intervals to tighten fit.



Top Plate Template

